

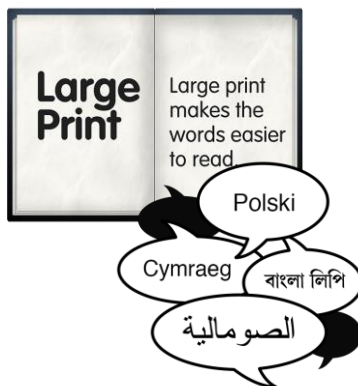


Angus Advocacy Framework

Advocacy services across Angus



Alternative formats



If you need this document in a different version like large print or in another language please call: 01307 491796

Why do we need advocacy services?



Advocacy support is important to make sure people have their voices heard.

Advocacy services are there to make sure people are involved in decisions that affect them.



Advocacy services must be available for people who:

- may need more support
- have no one to act for them
- are at risk of harm
- are not able to speak for themselves or make their own decisions





Advocacy services and support must not be confused with **interpretation** and **translation** services.

Translators take written information and put it into another language.

Interpreters work with spoken or signed language.

They listen to a speaker and voice or sign what was said in another language.

This supports a conversation between people who do not use the same language.



If a person needs interpretation or translation support it does **not** mean:

- they do not have **capacity** - being able to make and understand decisions
- they cannot communicate for themselves



There are also other types of advocacy called **informal advocacy** or **advocacy support**.

This is where a child or an adult might choose someone they know or trust to help them speak up, or to speak for them.



Who provides advocacy services?



Angus Independent Advocacy

Telephone: 01241 434413

We provide services to adults:



- who have a mental disorder
- who are frail and older
- who have a brain injury
- who are affected by substance use
- children and young people who are part of the **Childrens Hearings** system



A **Children's Hearing** is a legal meeting that decides what is best for a child or young person who has a problem like:

- not being looked after properly
- being in trouble with the police
- having problems at school





Angus Carers Centre provide services to:

- young carers from age 8
- adult carers

Telephone: 01241 439157



Parent to Parent provide services to parents of children who have additional support needs.

Telephone: 01382 817558



Who Cares? Scotland provide services to care-experienced children and those leaving care up to the age of 26.

Telephone: 0141 226 4441

What do we want to do?



We want to understand:

- what advocacy services people need
- what advocacy support is not paid for by Angus Health and Social Care Partnership or Angus Council



We want to share information across Angus so that people know how to get the advocacy support they need.



We want to share information and good ways of working to the organisations that provide advocacy support.



We want to collect information from organisations providing advocacy services about:

- how they are working
- how many people are using their service